

## HHSA/ Community Services & Workforce Development (CSWD) Rental Matrix (831) 637-9293

Please also see our website for all program applications [www.sbccab.com](http://www.sbccab.com)








| Rental Program Name  | Who's Eligible                 | Program Services  | Requirements  |
|--|--------------------------------|---|---|
| Project RoomKey R2<br><b>(831) 637-9293</b>  | Homeless:<br>Individual/Family | <b>Assistance with:</b><br>Hotel Voucher  | <ul style="list-style-type: none"> <li>• Must be COVID Impacted</li> <li>• Must currently be homeless</li> </ul>  |
| Helping Hands<br><br><b>Staff – Kevin Aldana</b><br><a href="mailto:kaldana@cosb.us">kaldana@cosb.us</a>                       | Individual/Family              | Helping Hands is considered a Permanent housing program for chronically homeless individuals and families with disabilities. (Disability/Medical diagnoses must be supported by documentation certified physician or therapist)   | <ul style="list-style-type: none"> <li>• Medically needy and:                             <ul style="list-style-type: none"> <li>○ Must be homeless for 12 months consecutive or</li> <li>○ 4 episodes + in the past 3 years;</li> </ul> <i>Defined as HUD definition of “living in a place not meant for human habitation”. (Homeless verification required by third party)</i> </li> <li>• Must be referred by CoC</li> </ul>   |
| HOPWA<br><b>Staff – Kevin Aldana</b><br><a href="mailto:kaldana@cosb.us">kaldana@cosb.us</a>                                   | Individual/Family              | HOPWA funds can be used to provide direct assistance to low-income households who need help paying their rent, supportive services  | <ul style="list-style-type: none"> <li>• Must be HIV or AIDS positive</li> <li>• Must be Income Eligible</li> </ul>   |
| HOME TBRA<br><br><b>*Wait List</b><br><br><b>Staff-Trino Serrano</b><br><a href="mailto:jserrano@cosb.us">jserrano@cosb.us</a> | Individual/Family              | HOME funds can be used to provide direct assistance to low-income households who need help paying their rent. HOME funded Tenant-Based Rental Assistance (TBRA) is a rental subsidy that helps make up the difference between what a renter can afford to pay and the actual rent for a home. Low-income households can receive HOME TBRA to help pay rent, utility costs*, security deposits, and utility deposits*. | <ul style="list-style-type: none"> <li>• Must have a lease agreement</li> <li>• San Benito County Resident</li> <li>• Must be Income Eligible</li> </ul> <i>*Utility deposit assistance must be provided in conjunction with a TBRA security deposit or monthly assistance program. In addition, utility deposit assistance may be used only for utilities permitted under the Section 8 utility allowance. This includes electric, gas, water and trash, but does not include telephone and cable television</i> |
| <b>Sun Street Centers</b>  | Women/children<br>ages 0-5     | Women’s Residential Program: This state-licensed recovery program provides a supportive environment for single women and women with small children seeking a life free from the devastating effects of drug and alcohol addiction.  | <ul style="list-style-type: none"> <li>• Must have Substance Abuse Issues</li> <li>• Referral from CSWD or Partner Agency</li> <li>• Sun Street Assessment</li> </ul>   |
| HOME Resource Center (831) 256-1852  | Homeless<br>Individuals        | 24/7 Homeless Shelter offers bed, showers, 3 meals/day, laundry, wrap-around services   | <ul style="list-style-type: none"> <li>• Must be non-accompanied homeless individual</li> </ul>   |
| Community Homeless Solutions (831) 256-1852  | Homeless<br>Individuals        | 6 Transitional Units for Homeless individuals for up to 18 months. On-site Kitchen & Laundry  | <ul style="list-style-type: none"> <li>• Must be non-accompanied homeless individual</li> <li>• Rent based on Income</li> </ul>   |
| Housing Support Program (HSP)<br><b>(831) 636-4180</b>   | Families                       | Must be enrolled in CalWORKs  | <ul style="list-style-type: none"> <li>• Referrals by CalWORKs ONLY</li> </ul>  |
| HDAP<br><b>HHSA Staff</b><br><b>(831) 636-4180</b>   | Individual/Family              | Temporary supportive housing program for homeless individuals and families with disabilities.   | <ul style="list-style-type: none"> <li>• Must be currently homeless</li> <li>• Must be seeking Disability benefits</li> </ul>   |

This matrix is to be used as a guide but is in no way conclusive for determining eligibility or denying services/application submittal.

**Community Services & Workforce Development (CSWD) Services Matrix**  
**1161 San Felipe Road, Building B, Hollister, CA 95023 (831) 637-9293 [www.sbcccab.com](http://www.sbcccab.com)**



| Program Name  | Who's Eligible  | Program Services   | Requirements   |
|---|---|--|--|
| <br><b>Staff: Trino Serrano</b><br><a href="mailto:jserrano@cosb.us">jserrano@cosb.us</a>                                  | Individual/Family   | Assistance with:<br>Utilities ( <i>Utilities include PG&amp;E, Propane or Wood</i> )   | <ul style="list-style-type: none"> <li>• Must be Income Eligible</li> <li>• Must be a San Benito County Resident</li> <li>• Must be legal resident</li> </ul>  |
| Utility Assistance<br>CDBG-CV1<br><b>Staff: Nora Jimenez</b><br><a href="mailto:njimenez@cosb.us">njimenez@cosb.us</a><br> | Individual/Family   | UTILITY ASSISTANCE for up to 3 months are available for: <ul style="list-style-type: none"> <li>• Water/Sewer, Energy (PG&amp;E), Waste/Garbage</li> </ul> Must Reside in <ul style="list-style-type: none"> <li>• <del>City of Hollister: Wait List</del></li> <li>• San Juan Bautista</li> <li>• County of San Benito</li> </ul> | <ul style="list-style-type: none"> <li>• Must be Income Eligible</li> <li>• COVID-19 related impact</li> <li>• Must be a San Benito County Resident</li> <li>• Family/Household is not able to access other payment assistance for same costs (no duplication of benefit)</li> </ul> |
| Winter Shelter:<br><b>(831) 637-9293</b>  | Families<br> | Temporary housing program for families with children age 17 and under from December-March  | <ul style="list-style-type: none"> <li>• Must currently be homeless</li> <li>• Must be Income Eligible</li> <li>• Must be a San Benito County Resident for 30 days</li> <li>• Must have children ages 17 and under (up to 18 if still in school)</li> </ul>                          |
| <b>Trino Serrano</b><br><a href="mailto:jserrano@cosb.us">jserrano@cosb.us</a><br>   | Individual/Family   | Volunteer Income Tax Assistance provided FREE income tax preparation services during February - April  | <ul style="list-style-type: none"> <li>• Must earn \$56,000 or less</li> </ul>   |
| Reduced Fee/No Fee Identification Card  | Individual  | Provides reduced fee/no fee ID verification form for clients who have lost their ID card<br>❖ <i>If client is on Cash Aid, they must get the form from their worker</i>  | <ul style="list-style-type: none"> <li>• Determined eligible for assistance at CSWD but have lost ID (Driver's License Not Eligible)</li> </ul>  |
|  Employment Services  | Individual/Family   | America's Job Center of California: Employment Services<br>1111 San Felipe Road, Suite 107, Hollister. CA 95023  | <ul style="list-style-type: none"> <li>• <a href="http://www.sbjobs.org">www.sbjobs.org</a></li> <li>• (831) 637-5627</li> </ul>   |

This matrix is to be used as a guide but is in no way conclusive for determining eligibility or denying services/application submittal.